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Water Firm on Standby for Christmas SOS Calls

Water quality engineering firm Panton McLeod will be ensuring households across the UK receive the purest water from their taps over the festive period, thanks to a unique Christmas SOS service.

The Borders-based firm will be ready to respond to emergency call-outs over Christmas and New Year – as part of a service that sees its engineers provide rapid cleaning services and advice for some of the biggest names in the UK water sector.

The firm specialises in cleaning, inspecting and repairing huge structures and underground tanks that are used to store drinking water before it is sent to households across the country. The work ensures that people continue to receive the purest water from their taps, and that there is no disruption to supplies.

And while the rest of the UK takes a well-earned break over the festive season, engineers from Panton McLeod's bases in Newtown St Boswells and Nottingham will be on standby 24/7 to deal with any water emergencies that arise from the winter conditions.

Paul Henderson, Operations Director with Panton McLeod, said: "Because of the nature of our work in the UK water industry, we cannot relax or shut down over the Christmas holidays. We always have to be prepared for an emergency to happen and we need to have staff on standby 24-hours a day.

"The nightmare scenario for any water company is if something goes wrong over the Christmas and New Year period. Many people are at home during this time of year and relying on their water supplies, so an emergency can potentially have disastrous effects for hundreds of thousands of households.

"However, we will be on-call throughout the whole of the festive season and will be ready to deal with any issues that may arise. We'll be providing an extra emergency service that will ensure people across the country continue to get all of the water supplies they need to cook their perfect Christmas or Hogmanay dinners."

Panton McLeod regularly responds to incidents where major water structures have been contaminated or affected by floods and need to be cleaned or repaired quickly. In the past, the firm has also had to provide rapid cleaning after emergencies such as cryptosporidium outbreaks, so its team of engineering experts are best positioned to deal with the worst that can occur during the winter conditions.

Paul adds: "As well as providing our services on the ground, we will also be available to give free advice to any water companies in order to help them decide the best strategy for dealing with emergencies.

"With this level of expertise to draw upon, we will be able to manage any incident that arises over the festive period, and ensure that people across the whole of the UK are able to enjoy fresh water supplies throughout Christmas and the New Year."

Panton McLeod operates from bases in the Scottish Borders and Nottingham and works with some of the biggest names in the UK water sector, including Scottish Water and Severn Trent Water.

The firm's general office number 01835 822835 will be covered 24 hours a day, 7 days a week over the Christmas and New Year period. More information can be found at the website www.pantonmcleod.co.uk

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Issued on behalf of Panton McLeod by the Holyropod Partnership. For more information, contact Adrian Mather on 0131 561 2244 or info@holyroodpr.co.uk